

ETHICS GRAND ROUNDS

Tuesday, April 12, 2016, South Campus D1.602, Noon–1:00, McDermott Plaza Lecture Hall

TALKING WITH PATIENTS AND FAMILIES ABOUT MEDICAL ERROR

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Until fairly recently, clinicians were routinely told never to admit to a medical error. But patients and society have come to expect and demand more openness and transparency around adverse events and errors, and the medical profession is slowly changing its approach. Not only is an honest approach "the right thing to do," but it has other benefits as well. First, only by acknowledging and analyzing our errors can we take steps to make sure they don't happen again. Second, clinicians often suffer from the silence that surrounds medical errors, and opportunities to disclose and apologize have turned out to be enormously healing for many clinicians. Third, we have learned that empathic disclosure of errors may actually *decrease* the risk of malpractice litigation, making it possible for patients to be justly compensated for errors without the need to embark upon the costly process of litigation.

Ethics Grand Rounds Videos are available a few days after the lecture at: http://repositories.tdl.org/utswmed-ir/handle/2152.5/1292

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Target Audience: Physicians, faculty, residents, fellows, trainees, students, health care professionals. Educational Objectives: At the conclusion of this activity, the participant should be able to: 1) Recognize perennieal and emerging bioethical problems in clinical practice, research, public health, and health policy arenas. 2) Describe competing/contrasting viewpoints concerning these bioethical problems. 3) Demonstrate increased skills in analyzing and practically handling bioethical problems in the clinical, research, public health, and health policy arenas. Educational Method: Lecture and question-and-answer period. Accreditation: The University of Texas Southwestern Medical Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Credit Designation: The University of Texas Southwestern Medical Center designates this live activity for a maximum of 1 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. The University of Texas Southwestern Medical Center designates this activity for 1 hour(s) in medical ethics and/or professional responsibility. Conflict of Interest: All persons in the position to control the content of an education activity are required to disclose all relevant financial relationships in any amount occurring within the past 12 months with any entity producing, marketing, re-selling, or distributing health care goods or services consumed by, or used on patients. A primary mechanism to resolve identified conflicts of interest is a content review that is prior to the activity. Off-Label Uses: Because this course is meant to educate physicians with what is currently in use and what may be available in the future, there may be "off-label" use discussed in the presentation. Speakers have been requested to inform the audience when off-label use is discussed.