

the Helping You Buy series

Comparing Competing Library Technology Products

Your guide to vendor product facts

Helping You Buy: Integrated Library Systems

BY RICHARD WAYNE

This is the third and final installment of the 2006 Helping You Buy series. February's HYB was on the topic of Metasearch/OpenURL tools. June's HYB was on the topic of Security-Control Software. This issue has the annual coverage of Integrated Library Systems.

In this year's ILS product survey, a few questions were dropped and a few added to reflect changes in the marketplace and in technology. All of the vendors from last year were invited to participate, although there is a name change or two among them. You will also find some additional vendors and products listed this year.

I e-mailed 33 vendors with a letter and a link to a Web-based survey. The editor and I tried to design the survey so that questions and answers were subject to as little interpretation as possible. You should, of course, do independent research on systems and features that are of interest to you.

The Evolving Marketplace

It's an interesting time to write about the library automation marketplace. ILS vendors are grappling with some of the same questions as we folks in the libraries. For example, given the stellar success of products such as Google, Ama-

zon, and even MySpace, how should the integrated library system evolve? Should it still be the center of a library's information universe? Should it compete with these and other nonlibrary efforts or should it adapt and move on? Each vendor will most likely come up with its own answers to these questions and introduce new features in its own unique way.

Consumers are in the driver's seat with regard to the evolution of information tools in the private sector. They are also in the driver's seat with many new ILS features. Librarians and library vendors have a renewed focus on the needs of our patrons. Customer focus is healthy since our users have a number of information-seeking choices now. These have presented us with many threats and challenges. However, we are also faced with unparalleled opportunities since the demand for high-quality, real-time information has never been greater.

Until the future of the ILS becomes clearer, there will continue to be lively discussions like those that we heard at the ALA conference in New Orleans in June. A session titled Catalog Transformed: From Traditional to Emerging Models of Use was presented by the Reference & User Services Association's Reference Services Section. Five hundred or perhaps more people packed the seminar room to hear about this topic. There is clearly much interest in the ILS and where it's going. Yogi Berra

could have handily summed up this topic with his famous pronouncement, "The future ain't what it used to be."

Speaking of change, evolution, and adaptation, you may want to take a peek at a developing ILS that is not included in this survey yet. It's an open source software system called Evergreen (and sometimes PINES) that has recently gone into beta testing. The Evergreen ILS is being developed by the Georgia Public Library Service for use by the Georgia Library PINES Program (a consortium of 252 public libraries). You can try out the evolving product at demo.gapines.org.

Survey Questions & Answers

Questions that might typically be important in a business system are now included in this survey. Some automation systems now include customer relationship management or reference tracking modules so that we can provide methodical and efficient follow-up to open issues presented by our patrons. Decision-support functionality is another feature borrowed from business. Decision-support capabilities can help librarians make decisions about collection development and other critical areas of the library based on data and statistical trends.

Although the concept of an "institutional repository" has traditionally been associated with universities or other research organizations, some public

continued on page 30 »

	Year of general release?	Primary market(s)? A=Academic, P=Public, S=School, C=Corp/Govt/Special	Server op systems and environments supported? W=Windows, M=Macintosh, U=UNIX, L=Linux, N=Novell, T=Thin client	Staff client architecture? H=HTML/Web, J=Java, W=Windows, M=Macintosh	Pricing structure based upon? V=Volumes, L=# of Locations, U=Concurrent Users, S=Site license, C=Circulation, T=Type	ASP option available to libraries?	Bibliographic utility interface (e.g., OCLC)?	Book and serial vendor interface?	Can ILS show book jackets, reviews?	Show chapter excerpts?	Can patrons submit book reviews?	Bar code and RFID self-checkout integration?
Adlib Information Systems <i>Adlib Library</i>	1986	C	W, N, T	W	U, T	Y	Y	Y	Y	N	N	Y-BC, Y-RFID
Auto-Graphics, Inc. <i>AGent Verso</i>	1992	P	W	H	V	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
Book Systems, Inc. <i>Atrium</i>	2004	P, S, C	W, L	H	V, L, T	Y	Y	N	Y	Y	N	Y-BC, Y-RFID
Book Systems, Inc. <i>Concourse</i>	1996	P, S, C	W	W	V, L, T	N	Y	N	Y	Y	N	Y-BC, N-RFID
CASPR Library Systems, Inc. <i>LibraryWorld Online</i>	1999	A, P, S, C	W, M, U, L, N, T	H	V	Y	N	Y	Y	Y	Y	Y-BC, Y-RFID
Civica Pty., Ltd. <i>Spydus</i>	1980	A, P, S, C	W, T	W	V, U, C	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
COMPanion Corp. <i>Alexandria</i>	1986	P, S	W, M	H	L, S	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
Cuadra Associates, Inc. <i>STAR/Libraries</i>	1994	C	W, U, L	W	U	Y	Y	N	Y	Y	N	Y-BC, N-RFID
CyberTools <i>CyberTools for Libraries</i>	2000	A, C	W, M, U, L, T	H, J, M, W	U, S	Y	Y	Y	Y	Y	N	
Endeavor Information Systems, Inc. <i>Voyager</i>	1994	A, C	W, U	W	V, U	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
EOS International <i>EOS.Web</i>	2003	C	W	H	L, U, S	Y	Y	Y	N	N	Y	Y-BC, Y-RFID
Ex Libris Group <i>ALEPH 500</i>	1997	A, C	U, L	W	U, S	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
Extensity Library Solutions (formerly Geac) <i>Vubis Smart</i>	2002	A, P, S, C	W, U, L, T	W	U	N	Y	Y	Y	Y	Y	Y-BC, Y-RFID
Follett Software Co. <i>Destiny Library Manager</i>	2003	P, S	W	H	S	N	Y	Y	Y	Y	N	
Infovision Software, Inc. <i>Amlib Library Management System</i>	1994	P, C	W, T	H	U	N	Y	Y	Y	Y	Y	Y-BC, Y-RFID
Inmagic, Inc. <i>Inmagic Genie</i>	2004	C	W	H	S	Y	Y	Y	Y	Y	Y	Y-BC, N-RFID

ERM interoperability? YA=Yes, with our own ERM only, YB=Yes, with others' ERMs		Supports metasearch as client? As server?	Integrates digital content?	Can it send notices? via: E=E-mail, T=Telephone, P=Print, R=RSS	Patron account self-service feature?	Can it measure in-house usage statistics?	Output formats for custom reports? E=Excel, P=PDF, D=Doc, H=HTML	Do customers control patron record retention?	Does admin control system log retention?	Other features: O=OpenURL link resolution, R=Ref tracking, U=URL checking, C=CRM, D=Decision support, F=Federated search integration, I=Institutional repository integration	Customer support available: T=Telephone, E=E-mail, W=Web site, C=Chat, S=Site visits	Does your ILS have a users' group org? Users' group lists/forums?
			Y	E, P, R	Y	Y	D, H	N	Y	U, C, F, I	T, E, W, C, S	Y-O, Y-L
YA	Y-C, Y-S	Y	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, C, S	Y-O, Y-L
	Y-C, N-S	N	N	E, P	Y	Y	E, P, H	Y	Y	C, D, F	T, E, W, S	Y-O, Y-L
		N	N	E, P	Y	Y	E, P, D	Y	Y	C, D	T, E, W, S	Y-O, Y-L
		Y	Y	E, P	N	Y	D, H	N	Y	O, C, D	T, E, W	Y-O, Y-L
YB	Y-C, Y-S	Y	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	C, F, I	T, E, W, S	Y-O, Y-L
YA	Y-C, Y-S	Y	Y	E	Y	Y	E	Y	Y	O, R, U, C, D, F, I	T, E	Y-O, Y-L
YA, YB	N-C, Y-S	Y	Y	E, T, P	Y	N	E, D, H	Y	N	R	T, E, W, S	Y-O, Y-L
	Y-C, Y-S	Y	Y	E, P	Y	Y	E, P, D, H	Y	Y	O, U, I	T, E, W, S	Y-O, Y-L
YA, YB	Y-C, Y-S	Y	Y	E, P	Y	Y	E, D, H	Y	Y	O, U, D, F, I	T, E, W, C, S	Y-O, Y-L
YB	Y-C, Y-S	Y	Y	E, P	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, S	Y-O, Y-L
YA	Y-C, Y-S	Y	Y	E, T, P, R	Y	Y	E, P, D, H	Y	Y	O, U, C, F, I	T, E, W, S	Y-O, Y-L
	Y-C, Y-S	Y	Y	E, T, P	Y	N	E, D, H	Y	Y	O, R, F	T, E, W	Y-O, Y-L
YB	Y-C, Y-S	Y	Y	E, P	Y	Y	P, H	Y	Y	O, R, U, F	T, E, W, S	Y-O, Y-L
		Y	Y	E, P	Y	Y	E, D	Y	Y	O, U, F	T, E, W, S	N-O, Y-L
	Y-C, Y-S	Y	Y	E	Y	Y	E, D, H	Y	Y	R, U, D, I	T, E, W, S	Y-O, Y-L

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Innovative Interfaces, Inc. <i>Millennium</i>	1995	A, P, S	U	J	V, C, T	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
ISACSOFT <i>Portfolio</i>	1986	A, P, S, C	W, U	J	S	Y	Y	N	Y	Y	N	Y-BC, Y-RFID
Keystone Systems, Inc. <i>KLAS (Keystone Library Automation System)</i>	1983	C	W, U, L	W	L, U, T	Y	Y	N	Y	Y	N	
LibLime <i>Koha 2.4</i>	2006	A, P, S, C	W, M, U, L, T	H	V, L, U, C, T	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
Library Concepts <i>PC Card Catalog</i>	1998	P, S, C	W	W	U, S	N	N	Y	N	N	N	
Library Concepts <i>ADVANCED PC Card Catalog</i>	2006	P, S, C	W	W	U, S	N	Y	Y	Y	N	N	Y-BC, N-RFID
Mandarin Library Automation, Inc. <i>Mandarin M3</i>	1999	A, P, S, C	W, N, T	W	S	N	Y	N	Y	Y	N	Y-BC, Y-RFID
Mandarin Library Automation, Inc. <i>Mandarin Oasis</i>	2005	A, P, S, C	W, T	H	S	Y	Y	N	Y	Y	N	Y-BC, Y-RFID
MINISIS, Inc. <i>M2L - MINISIS Management for Libraries</i>	1992	A, C	W, N, T	W	U, S	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
New Generation Technologies, Inc. <i>LIBRARYSOFT</i>	1992	A, P, S, C	W, M, U	W	S	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
OCLC PICA <i>LBS</i>	1982	A	W, U, L, T	H	U, S	Y	Y	Y	Y	N	N	Y-BC, Y-RFID
OCLC PICA <i>OLIB</i>	1992	C	W, U, L	W	U, S	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
OCLC PICA <i>Sisis-SunRise</i>	2000	A, P	W, U, L, T	J	U, S	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
Open Text Corp. <i>Livelink for Libraries (formerly Techlib)</i>	1984	C	W, U, L	H	U	Y	Y	Y	Y	Y	Y	Y-BC, N-RFID
Polaris Library Systems <i>Polaris Integrated Library System</i>	1998	P	W, T	W	U	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID

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YA	Y-C, Y-S	Y	E, T, P	Y	Y	E, D	Y	Y	O, R, U, C, D, F, I	T, E, W, S	Y-O, Y-L
	Y-C, Y-S	N	E, P	Y	Y	E, H	Y	N	U, I	T, E, W, S	Y-O, Y-L
		Y	E, P	Y	Y	E, H	Y	Y	C	T, E, W, C, S	Y-O, Y-L
YA	Y-C, Y-S	Y	E, P, R	Y	Y	E, H	Y	Y	F, I	T, E, W, C, S	Y-O, Y-L
		Y	E	N	Y	D	N	Y		T, E, W	
	Y-C, N-S	Y	E, P	Y	Y	D, H	N	Y		T, E, W	
	Y-C, Y-S	Y	E, P	Y	Y	E	Y	Y	R, C, D, F, I	T, E, W, C, S	Y-O, Y-L
	Y-C, Y-S	Y	E, P	Y	Y	P	Y	Y	O, C, D, F, I	T, E, W, C, S	Y-O, Y-L
YA, YB	Y-C, Y-S	Y	E, R	Y	Y	E, P, D, H	Y	Y	C, D, F, I	T, E, W, S	N-O, Y-L
YA	Y-C, Y-S	Y	E, T, P, R	Y	Y	E, P, D	Y	Y	O, R, U, C, D, F, I	T, E, W, S	
YB	Y-C, Y-S	Y	E, P	Y	Y	E, P, H	N	Y	O, U, C, D, F, I	T, E, W, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, P	Y	Y	E, P, D, H	N	Y	O, R, U, C, D, F, I	T, E, W, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, P	Y	Y	P, D	Y	Y	O, U, C, D, F, I	T, E, W, S	Y-O, Y-L
	Y-C, Y-S	Y	E, P	Y	N	E, D, H	Y	Y	U, F, I	T, E, W, S	Y-O, Y-L
YA	Y-C, Y-S	Y	E, T, P, R	Y	Y	E, P, D, H	Y	Y	O, C, D, F, I	T, E, W, S	Y-O, Y-L

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Sagebrush Corp. <i>Sagebrush InfoCentre</i>	2005	S	W, M, N	J	S	Y	Y	N	Y	Y	N	Y-BC, N-RFID
SirsiDynix <i>SirsiDynix Corinthian Library Management System</i>	2006	A	W, L	J, M, W	V, L, U	N	Y	Y	Y	Y	N	Y-BC, Y-RFID
SirsiDynix <i>SirsiDynix Horizon 8.0 Library Management System</i>	2006	P, S, C	W, L	J, M, W	V, L, U	N	Y	Y	Y	Y	N	Y-BC, Y-RFID
SirsiDynix <i>SirsiDynix Unicorn Library Management System</i>	1982	A, P, S, C	W, U, L, N, T	J, M, W	V	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
Softlink <i>e-Reference</i>	2003	A, P, S, C	W	H	U	Y	N	N	N	N	N	
Softlink <i>Liberty3</i>	1999	C	W, U, L	H	U	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
Softlink <i>Oliver</i>	2001	S	W	H	U	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
Surpass Software <i>Centriva</i>	2004	A, P, S, C	W, T	W	L	Y	N	N	Y	Y	Y	Y-BC, Y-RFID
Surpass Software <i>Surpass SL</i>	2001	A, P, S, C	W, T	W	V	Y	N	N	Y	Y	Y	Y-BC, Y-RFID
Surpass Software <i>Surpass Church Library Edition</i>	2006	C	W	W	T	Y	N	N	Y	Y	Y	
SydneyPLUS International Library Systems <i>SydneyPLUS for MS-SQL & Oracle</i>	1983	C	W, U, L, N, T	H	L, U, S	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
The Library Corp. - TLC <i>CARLX</i>	2004	P	U, L	W	V, L, U, S, C, T	Y	Y	Y	Y	Y	Y	Y-BC, Y-RFID
The Library Corp. - TLC <i>LibrarySolution</i>	1997	P	W, U, L	H, W	V, L	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
The Library Corp. - TLC <i>LibrarySolution for Schools</i>	2000	S	W, U, L	H, W	L, S	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID
VTLS, Inc. <i>Virtua ILS</i>	1998	A, P, C	U, L	W	V, U, T	Y	Y	Y	Y	Y	N	Y-BC, Y-RFID

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YB	Y-C, Y-S	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	O, U, D, F	T, E, W, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	O, U, D, F	T, E, W, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, T, P	Y	Y	E, H	Y	Y	O, R, U, D, F, I	T, E, W, S	Y-O, Y-L
	Y-C, Y-S	Y	E, P, R	Y	Y	E, P, D, H	Y	Y	O, R, C, I	T, E, W, C, S	N-O, Y-L
YB	Y-C, Y-S	Y	E, P, R	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, C, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, P, R	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, C, S	
		N	E, P	Y	Y	E, P, D, H	Y	Y		T, E, W, C, S	N-O, Y-L
		N	E, P	Y	Y	E, P, D, H	Y	Y		T, E, W, C, S	N-O, Y-L
		N	E, P	Y	N	E, P, D, H	N	N		T, E, W, C, S	N-O, Y-L
YA, YB	Y-C, Y-S	Y	E, P, R	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, C, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, T, P, R	Y	Y	E, P, D, H	Y	Y	O, R, U, C, D, F, I	T, E, W, C, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	O, R, U, D, F, I	T, E, W, C, S	Y-O, Y-L
YB	Y-C, Y-S	Y	E, T, P	Y	Y	E, P, D, H	Y	Y	O, R, U, D, F, I	T, E, W, C, S	Y-O, Y-L
YA	N-C, Y-S	Y	E, T, P	Y	Y	E, H	Y	Y	O, R, U, F	T, E, W, S	Y-O, Y-L

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TO CONTACT THE CO

Adlib Information Systems

Adlib Library
P.O. Box 1436
3600 BK Maarssen
NETHERLANDS
011-31-30-2411885
<http://www.adlibsoft.com>
sales@adlibsoft.com

Auto-Graphics, Inc.

AGent Verso
3201 Temple Ave.
Pomona, CA 91768
(800) 776-6939
<http://www.auto-graphics.com>
abf@auto-graphics.com

Book Systems, Inc.

Atrium, Concourse
4901 University Square, Suite 3
Huntsville, AL 35816
(800) 219-6571
<http://www.booksys.com>
sales@booksys.com

CASPR Library Systems, Inc.

LibraryWorld Online
14395 Saratoga Ave., Suite 210
Saratoga, CA 95070
(800) 852-2777, ext. 203
<http://www.libraryWorld.com>
zaccheo@caspr.com

Civica Pty., Ltd.

Spydus Level 5
565 Bourke St.
Melbourne, Victoria
AUSTRALIA 3000
011-61386764400
<http://www.civica.com.au>
mmclaren@civica.com.au

COMPanion Corp.

Alexandria
1831 Fort Union Blvd.
Salt Lake City, UT 84121
(800) 347-6439
<http://www.goalexandria.com>
sales@companioncorp.com

Cuadra Associates, Inc.

STAR/Libraries
11835 W. Olympic Blvd., Suite 855
Los Angeles, CA 90064
(800) 366-1390 or (310) 478-0066

<http://www.cuadra.com>
sales@cuadra.com

CyberTools

CyberTools for Libraries
Blanchard House
249 Ayer Road, Suite 302
Harvard, MA 01451
(978) 772-9200 or (800) 894-9206
<http://www.CyberToolsForLibraries.com>
Info@CyberToolsForLibraries.com

Endeavor Information Systems, Inc.

Voyager
1350 E. Touhy Ave., Suite 200 East
Des Plaines, IL 60018
(847) 296-2200
<http://www.endinfosys.com>
info@endinfosys.com

EOS International

EOS.Web
2292 Faraday Ave.
Carlsbad, CA 92008-7208
(760) 431-8400 or (800) 876-5484
<http://www.eosintl.com>
sales1@eosintl.com

Ex Libris

ALEPH 500
Bldg. 8-9
Malcha Technology Park
Jerusalem 91481
ISRAEL
<http://www.exlibris-usa.com>

Extensity Library Solutions

(formerly Geac)
Vubis Smart
100 Fifth Ave.
Waltham, MA 02451-8762
(781) 672-5950
<http://www.library.extensity.com>
librarysales@extensity.com

Follett Software Co.

Destiny Library Manager
1391 Corporate Dr.
McHenry, IL 60050-7041
<http://www.fsc.follett.com>
marketing@fsc.follett.com

Infovision Software, Inc.

Amlib Library Management System
460 Market St., Suite 301

Williamsport, PA 17701
(800) 849-1655
<http://www.amlib.net>
info@infovisionsoftware.com

Inmagic, Inc.

Inmagic Genie
200 Unicorn Park Dr.
Woburn, MA 01801
(800) 229-8398
<http://www.inmagic.com>
salesinfo@inmagic.com

Innovative Interfaces, Inc.

Millennium
5850 Shellmound Way
Emeryville, CA 94608
<http://www.iii.com>
info@iii.com

ISACSOFT

Portfolio
111, Duke, Suite 1500
Montreal, Quebec H3C 2M1
CANADA
(514) 282-7073
<http://www.isacsoft.com>
sales@bibliomondo.com

Keystone Systems, Inc.

KLAS (Keystone Library
Automation System)
8016 Glenwood Ave.
Raleigh, NC 27612
(919) 782-1143 or (800) 222-9711
<http://www.klas.com>
sales@klas.com

LibLime Open Source Solutions

Koha Integrated Library System
P.O. Box 892
Athens, OH 45701
(888)-KOHA-ILS (564-2457)
<http://www.liblime.com>
info@liblime.com

Library Concepts

PC Card Catalog,
ADVANCED PC Card Catalog
3801 Glenmont Dr.
Fort Worth, TX 76133
(817) 346-0928
<http://www.LibraryConcepts.com>
info@LibraryConcepts.com

MPANIES

Mandarin Library Automation, Inc.

Mandarin Oasis, Mandarin M3
1100 Holland Dr.
Boca Raton, FL 33487
<http://www.mlasolutions.com>
automation@mlasolutions.com

MINISIS, Inc.

M2L - MINISIS Mgt. for Libraries
210 West Broadway, 5th Floor
Vancouver, BC V5Y 3W2
CANADA
(604) 255-4366
<http://www.minisisinc.com>
marketing@minisisinc.com

New Generation Technologies, Inc.

LIBRARYSOFT
Dept. 844, P.O. Box 34069
Seattle, WA 98124
(800) 661-7112
<http://www.librarysoft.com>
mail@librarysoft.com

OCLC PICA

LBS, OLIB, Sisis-SunRise
861 Ecclesall Rd.
Sheffield S11 7AE
UNITED KINGDOM
011-44-114-2816040
<http://www.oclc-pica.org>
info@oclc-pica.org

Open Text Corp.

Livelink for Libraries
6500 Emerald Parkway, Suite 200
Dublin, OH 43016
(800) 328-2648 or (614) 761-8083
<http://www.opentext.com>
basis_sales@opentext.com

Polaris Library Systems

Polaris Integrated Library System
P.O. Box 4903
Syracuse, NY 13221-4903
(800) 272-3414
<http://www.polarislibrary.com>
info@polarislibrary.com

Sagebrush Corp.

Sagebrush InfoCentre
7900 Xerxes Ave. South, Suite 600
Minneapolis, MN 55431
(952) 656-2999

<http://www.sagebrushcorp.com>
info@sagebrushcorp.com

SirsiDynix

SirsiDynix Corinthian Library Management System,
SirsiDynix Horizon 8.0 Library Management
System, SirsiDynix Unicorn Library
Management System
101 Washington St. SE
Huntsville, AL 35801-4827
(800) 917-4774
<http://www.sirsidynix.com>
sales@sirsidynix.com

Softlink

e-Reference, Liberty3, Oliver
5482 Wilshire Blvd., Suite 1540
Los Angeles, CA 90036
(877) 454-2725
<http://www.softlinkint.com>
info@us.softlinkint.com

Surpass Software

Centriva, Surpass Church Library Edition,
Surpass SL
517 Oothcalooga St., Suite C
Calhoun, GA 30701
(877) 625-2657 or (706) 625-5399
<http://www.SurpassSoftware.com>

SydneyPLUS International

SydneyPLUS for MS-SQL & Oracle
5138 - 13562 Maycrest Way
Richmond, BC, V6V 2J7
(604) 278-6717
<http://www.sydneyplus.com>
info@sydneyplus.com

The Library Corp.—TLC

CARLX, Library-Solution,
Library-Solution for Schools
Research Park
Inwood, WV 25428-9733
(800) 325-7759
<http://www.tlcdelivers.com>
info@tlcdelivers.com

VTLS, Inc.

Virtua ILS
1701 Kraft Dr.
Blacksburg, VA 24060
(540) 557-1200
<http://www.vtls.com>
info@vtls.com

libraries are examining their roles in this context. Many of the systems listed in this survey have institutional repository integration capabilities.

As indicated by the survey results shown in the comparison chart, most of these vendors now offer an application service provider (ASP) option. That is, a vendor can host the ILS on its servers and perform many of the traditional systems administration tasks. A shift to an ASP platform could free some valuable systems administration time within your organization that might be sorely needed elsewhere. In addition, the cost to move to an ASP platform may be very competitive compared to in-house hosting.

In this survey we have also added a new question about products working in a thin client environment. Although thin client technology has been around for years, some library technical people would argue that it has finally become cost-effective.

We hope that this snapshot of the ILS marketplace is helpful to you. Let us know. The landscape continues to change. Just recently, Ex Libris announced that it had entered into an agreement to be acquired by Francisco Partners, one of the world's largest technology-focused private equity funds. It's hard to fully predict the impact of a capital infusion on Ex Libris—most probably there will be more product development and growth. Keep your eyes wide open for other impending changes in vendors and their products. ■

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