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Some examples of the kinds of errors to be found in the transcripts are provided below.

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jmf_int_transcript_Williams_2_2_1976.pdf	20	"Parkalnd"
jmf_int_transcript_Foster_2_2_1976.pdf	2	"trememdous reseurce"
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WILLIAMS

NEWINTERVIEW TAPE -4-11-77 WW

Reel 19 Dr. Williams Orientation Of course, I would like to tell you something about Southwestern as we go along, but I would like to try to be as objective as possible to get you to thinking about a medical xxxxxx school . The xxxx thing I would like *** to do is to *** , you to thinking about yourself as a doctor. You know it's not very far away, and I know (facks are mothing but) about pre-med, which I still think is an honorable estate. But I think it's time for you to begin to think about yourself as the doctor. Okay...and what your reactions and relations will be. I think what happens to students that I see in the medical school is not only a vast education process, learning a lot of things and also how to think most importaxntly, but to also think students find out a good deal about themselves, and I think that this is something that you begin to think about right now, and I would urge you to think about yourself as the doctor and how you respond to various situations. I think it wanted help you halp you to select your school, and also maybe for a very few of you

Now let's look at some of these things. Some of these things that you have to think about

confirm all the future interests and going to our

medical school and own heation

own medical school.

help me get an M.D. degree, and that's true. That's the purpose of all medical schools, is to produce doctors. But then let me acquatint you with some things that are going on in wax medical xxhankx education. There are some medical schools now that

and a good many of them in subtle ways are responding to societal demands by trying to turn out a product that sociesty wants. For instance, we could use many more priamry care physicians -- general internists, pediatricians, family practicioners, deny that at all, but there are many schools that are aiming toward this ix such a strong way that they wish to turn out all or most of their products in these aresas. In other words, if you walk in the front door of that medical school has a predetermined goal. Now I know that some of you have predetermined goals. I've visited with you, and I know what your aims are in that, but as I've watched people go through school, and their residencites, I've come to realize that you don't really know what you're worth, what your real talents are until you've had a good deal of clinical experience, until you're about ready to to go down for the third time somethimes in your third or fourth year. Let me give you some examples xx of this. I was in a general practice **prayram** of internal medicine for about a decade and a half before coming out here full-time, and in that kind of setting/I did a good deal of family medicine, and in a couple or three families I took care of four generations. this meant that I saw the same & people year in and year out. And when the weather changed in the winter time, and it got cold like this, you could really predict the next week there would be the traditional little old ladies whose joints would hurtlike they did in the cold weather the year before, and you knew that you weren't going to cure them, but you could certainly help them be more comfortable and get around and be active. But that

Reel 19 Dr. Williams Orientation Add 2 bugs some people, to see the same people over and over, and ixf in your professional life, in the beginning of it, you find that that kind of thing doesn't suit you, you'd better not go into primary care.

I have some friends who know how to put things together, you know, they're tinkerers, they know how to fix liteght switches and they can tie their shoes and ...I have a tough time. As an internist, Mrs. Williams had to tie my shoes before I coould... You know I'm not any good at putting things together... or making things.

Well, now those tinkersers can turn out to be very talented people in certain areas--they're orthopedists, they're ophthalmologists, who do very delicate surgery. They do neurosurgery. They do a good many things where they like to fix things, but thexering contacting with the patient is relatively short. It's a short contact.

If you go to a school that has a predetermined goal for your, you may find yourself chaneneled into something that doesn't really sutil your talents or what you would like to do or even what you're fit to do. And I would caution you against fixing yourself too soon until you find out a great deal more about yourself and what your talent really is. And we don't have any predetermined aim for you except for one thing, and that's quality, excellence, whatever word you a want to call it.

We want you to come to Southwestern, find yourself, let us help you find yourself, where your talents are, alm then be the best of whatever you want to be. Okay, that's one

But I would caution you in selecting your medical school

to not get too narrowly channeled too soon. till you have gone through a period of, I guess you might call professional self-awareness.

Now the second thing you have to look wit, for of course, is how things are done. The curriculum, you can't find it out in the catalog. There are some listings, and some in the catalog. There are some listings, and some in the catalog is to the best thing to do when you go to visit a school is to talk to the people there and see how tho ings are done and particularly look at the time framework in which their education takes place.

I think maybe the best way to do this is to compare and contract what goes on here and see where medical schools now are apponaching education in the different ways. And let me assure you that I am not bankying by faint praise. They are

Now let me direct your attention to this wonderful right here--the first day of medical school.

Here you are--your pencils are sharpened and you're sitting right there ready to go. But let me call your attention to what a physical state this is. You're starting out in a new field. You don't know the language. Your first year alone your vocabulary increases by several thousand words. You

don't know how to talk to each other. You don't know the front from the back, okay, or how to say it in a medical way. You don't know where things are ex in the body w you're going to help stay well or help get well. You don't know how it works. The human behavior, in many aspects, is still a mystery to you.

And so I think you can look at medical school maybe as a way to overcome this acute deficiency state in all those things.

And the first thing that I think you need to do, and indeed it's sorta the purpose of the first-year curriculum at Southwestern, is to find out something about the normal, for Pete's sake. There's no point in your going to see the ill until you see what actually normal since you don't

how it works at to;

Now I would call your attention to the fact that even though
there are clinical this first year, you don't have
any direct
patient responsibility. I don't see any point in putting a

white coat on you the first year and suffing your pockets
full of instruments you don't know how to use, and sending you
over to see sick people when you don't even know where their innards are,

for Pete's sake. In other words, we think you need to know and have some good, firm basics in what's normal before you start seeing the sick, and condsidering what goes haywire.

can begin to see what goes harywire with people. After all you're going to be a doctor, and you'll probably keep people well or help them when they're sick. You certainly need to know about the abnormal. And this year one of the big major considerations is pathology, the study of the disease. You also have some consideration for abnormal forces coming from from the outside, microbiology. If you think about it, any kind of organism that comes in from the outside that affects health is an abnormal force from the outside. Pharmacology... therapeutic drugs are certainly an abnormal force from the outside, even though it may help you get well. Some more considerations are abnormal behavior, and during this year which is not just a basic science year, but what you might call a transition year, you begin to see patimexents,

Now we try to do this in a gradual way on purpose. I don't know whether you've ever considered what hapens to you the first day you see your first patient. It's a painful experience. As a matter of fact, I can remember that names of the first few patients I saw, even the day, it was such a painful experience. Because you go in, and you've got ten thumbs and you don't know the patients.

xxx you're fumbling around and you don't know how to begin to deal with patients in a very skillful wway.

What you've got to do is to make this painless but efficient, and to acquaint you with how to interview patients

NO

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and how to establish a rapport with the patients. If you're
going to see the sick or even the well, it's probably helpful.
One of your chief jobs is to be able to communicate with that
person and set up a relationship. You can't talk to them about
taking pills unless you've got a good relationship
with that person. So we g begin this right, I would say gradually,
we enable you to begin to take histories and to do physicals
examinations, how to get around the hopspital, how to function
in a hospital, and by the end of the sophomore year, you not
only have a good firm background, a background that helps you
learn how to think and apporach problems in a logical way.

But you also are comfortable in dealing with patients and then you'll be ready to begin intensive clinical experience. Now it is true we have a junior and senior year and you would think that they would be split in their concepts, but I'd like two years to have you think about this true; as a clinical unit, the third and fourth year.

We don't have just an intensive clinical experience in the third year in which they're exposed to all disciplines and then have a fourth year of elective interpretate tacked on just so we can say we have a four-year curriculum. The clinical experiences are spread in the third and fourth year so that it is not

Now let's see what gives in these two years. The junior year is divided into two five-month segments. It's a ten-month year, not a nine-month year. And one of these sebgments is five months of internal medicine, and the other is five months equally divided between pediatrics and obstretrics-gynecology.

Now this is a big chunk of internal medicine and we're well aware of it, but the long experience here has indicated that serves the students very wellbecause in internal medicine a goodmany fundamentals are learned and spread into other aresa. There are a lot of surgical illnesses, so to speak, that have a lot of medical implications ,and that's true of obstetrics-and gynecology also. So this is a ten-month year equally divided between these two major areas.

And this clinical experience extends into the fourth
year where there's three months of surgery, there's a month
of psychiatry, a month of neurology, and four months of
electives. Nowthereose electives, we may have a very distinct
purpose for you. We don't think it's just a time for you to
what
do ****Extens** you want to, though you do so after we think they'll
either help you make a career choice or they ought to help you
build some strengths around your career choice if you've already
made one.

Now this gives you a very sort of rough idea about what goes on in the four years. Let me call your attention once more to a very important point, or a couple or three important points, I think that when you go to look at a medical school. Again, look at the distribution of this. It's an even sort of experience. Look right here. That's the time between your freshman and a sophomore year , and after nine months of medical school, and after the strain of getting into medical school, it's a tight time for you. We think that you need a respite. There are a number of studnets who work around here during that time off, and especially those students who think

they want a research career. A good many students find jobs

**** that away from the campus, and I certainly encourage that because

I think that sometimes they feel like they re getting

cobwebs *** there at this point. Some students goof off, which

again I think is great because this is one of the last times,

ladies and gentlemen,

But this is a time at your discretion.

In these experiences during the third and fourth year

in these experiences during the third and rourth year.
but these ** ** time
are ******* rotated through the year for 20 per cent of the students
In other words, it's not taking everybody to school during the
winter and everybody having the summer off. These times are
rotated off so that we are constantly using the hospital in
tutorial

As you well know, we have increased our enrollment because certainly we needed more doctors, and there are more or you who want who want to be doctors, and we're gains to be our part but at the same time we do not want to destroy what we think is our major strength, and that's the essential tutorial experience of the thrid and fourth year, so there's still the six students plus or minus one or two on the ward units over at Parkland and Children's and the other clinics facilities so that these are still tutorial experiences, and if you would look also at this curriculum, again I would callyour attention to the fact that in the fourth year the experiences are distributed so that nothing is jammed or cut short.

Let me call your attention to one other thing that

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is being done in some medical schools, and perhaps it's right,
I don't know. And it may be right for some, whorever have very
fixed interests at this point. There are some medical schools
now where you can come in on the first day and declare your
intent to be something really specail _______ You can come
in and we say, "I want to be a left-handed eye surgemon." And
they'll sit down and design a curriculum for you. And you might

skip some of the experiences that our students have. Okay, and I suppose that if you have a particular interest, that there are some points to that. But our ideas as to what you need at this stage in your medical training is just the opposite. We think that there's a certain body of knowledge that will serve you well the rest of your professional life, no matter what you turn out to be, and I our idea is that in these four years you I build a good firm background on which to base your future professional life, and that you need experiences in

all the major medical disciplines no matter what you want to be.

Let me lift your eyes just a little bit and remind you of some positive facts. Here you are in collecte for four years. Here you are in medical school for four years. Let me remind you that after medical school there comes a period of a minimum period of three years, no matter what you do, the minimum residency is three years and some of the surgical subspecialities go five to seven years after medical school. So when you think of medical school, you're about half-way through with your professional training, and I think that you sometimes lose sight of _______ that long time pause you've got to think before you pursue this any longer. Because here you

Reel 19 Dr. Williams Orientation Add 10 are in your residency. Now as most of you know, it's in your residency where you become something, where you become a family practitioner of where you become an internist or an ophthalmologist, whatever your interest is. That's where you get the special training, and when you've finished medical school, all you are, ladies and gentlemen, is an M.D. That's it. Nothing else, and there's no such thing as taking a year's internship any more and then going into practice. The minimum residency is three years, and that experience is designed to sharpen you into a usable product.

Okay, so there's no point, it seems to me, at this point in time trying to specialize you when there is so much basic knowledge that will contribute to your professional excellence the rest of your life. Let me just give you an example.

I know of a curriculum in a medical school that I don't think any of you are applying to. It's **rabled** so you can't identify it. They don't have any obstetrics-gynecology and pediatrics in any depth. They have a five-week experience called maternal and child welfare, for Pete's sake, and that is your pediatrics and obstetrics-gynecology with the idea that in your residency you indeed will become something and you just don't need to know all this business in detail about a pregnant woman or the little child unless you become a specialiest.

Well, that's nonsense. Let me give you some just trival examples without even looking at the books. If you're going to be an eye man, or an eye woman, you will be taking care of

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all kinds of people. And if you're sitting in w your office
and a pregnant woman comes in, and says, "Doctor, I'm having
trouble focusing. Yesterday I could see the newspaper quite
well, and today I have to hold it out, and I noticed last week
worried
that I was changing my focus every few days. I'm wondering
about this."

Well, if the doctor doesn't have a good packground and know about what happens in pregenancy in some detail, he might try to fit some glasses to that poor woman, and she'll bring them back the next day and say, "These don't work any more."

Well, if you have a good solid background in clinical medicine, including some obstetrics-gynecology, you'll know that fluid retention is a normal part of pregnancy. Abnormal fluid retention, of course, is bad, but that fluid retention may affect the lens of the eye, too, just like it affects the rest of the body, and you can't fit glasses

(goven)

the patient's been herefor some diuretic. Her glasses are this is a prime example of why going to be washed out, too. So we think you need a good strong basks in all the clinical disciplines no matter what your goals are now, and the other thing I'd like to remind you again is that a good many of you come into school with fixed ideas; as to what you'd like to be, and you change your minds because you find other interests and other talents. So our thesis is that you need a good strong background, a good strong background before you enter any kind of residency, and this includes a good strong background in the basic sciences. The basic sciences-biochemistry, physiology, cell biology and so on,

afford you a background and a way to think about problems. We want you to be thinking doctors for the rest of your lives. In other words, to apporach a problem in a scientific way.

Now I don't mean to forget the humane aspects of medicine at all. When you go to solve a problem, and somebody comes in to you as a sick, I don't care how kind you are if you don't have what it take's to solve a problem, you haven't done that patient as much good, and you can't solve all problems by humaneness. You must help them solve their problems in a scientific way as well. In other words, if you have a good background in clinical experiences and if you have a good background in basic sciences, you will approach those problems thinking

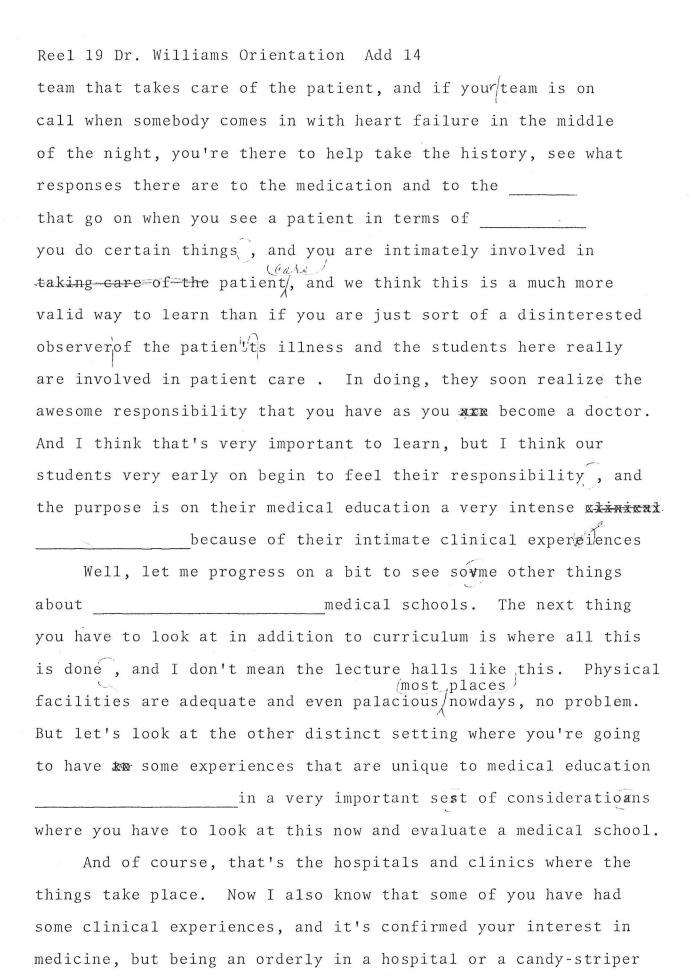
there that caused this patient to get sick. What are the things that have gone wrong? And then when you approach the therapy of that patient, you can begin to think of therapy in a rational way, too. I would discourage you from ever being a a doctor who just does things for because you know that's what a doctor you've seen do before for that particular illness. You must constantly think through your problems. And that's our aim here is to start you wast on that kind of thinking.

You know, I don't know whether you've thought about it or not, but you're not only going to be active professionally, in the year 1984, but you're going to be doing some of your professional work in the year 2,000 and beyond. And I think that's very exciting to think about, and you will in a few years regard a lot of the things that you've learned now as abysmally primitive in fact because I'm sure that we're going

to move forward, but if you have set your thinking in terms

wf the present ways of thinking, why things go wrong, how
things go wrong, why am I doing this, I think it will serve
you very well to be an active old doctor when you are working
in the year 2,000 because a good many of you will be working

In the clinical experiences, how do students function at Southwestern? What do they do? There are two ways to approach medicine, at this stage. the first certainly works. I've been in some experiences in my life where this system was used, and this system is that the student arrives at work is assigened a patient. That patient may have been there a day or two. The action is sort of already over, you go in and find out what's happened to the patinet , talke a history and a physical examination for the record. Then you go over to the library and do your book work and then you discuss this with the staff. This is sort of a disjointed way to dothis, in other words, you're not part of the care of that patient, but you certainly seen what happens, and you have a valid experience. Well, our thesis about medical education is that you learn much more in a clinical arenas if you're actually involved in the patient care. So when the students are on medicine, obstetrics-gyneocology, pede, surgery, all types of surgery, and all those things, you're actually part of the



or a ward clerk and so forth is a little bit different experience taken being a medical student in a hospital. And I want you to look at hospitals now as to what I need in a hospital if I'm a medical student and want learn right. What are the characteristics of a hospital that sterve a medical school; ? Let's look at some of these things and see. I kenth think some of them are pretty obvious to you. Size, what you need in medical school at that stage in your life is a variety of clinical experiences, to see a big turnover of patients, to see a variety of all sorts of things. And that can be afforded only by hospitals, hospital beds, clinics and emergency rooms that have a big volume of turnover within a reasonable period of time. Size makes a difference. You've got to have a variety of experiences, and make sure that the textre are plenty of sick people either way.

Okay, so size is important, and I think very obvious to you.

The other thing that may be a new concept for your but not entirely, and I'd like to have you think a great good deal, because it makes a good deal of difference in the kind of experience you have when you get to medical school, and that's the type of patient that you have there. In other words, whether its' a private patient or whether that patient is the patient of the staff of the medical school. Now let me try to explain this a little bit. The patients are in Parkaind,

The patients of the Veterans' administration hospit(1/a) are good general patients and the patients in children's Medical Center are the ultimate responsiblity of the staff of this medical

are responsible for the care of those people. And I believe if faculty you stopped a clinical december in the halfs as they walk back and forth today and say, "What's your ...what is the responsibility that you feel most keenly? Is it teaching? Is it turning out a research apaper?" And I thing the universal answer would be their responsibility for the care of the patients in those three institutions. That's that thing that weighs most heavilty on their conscience and on their activities all the time because there are problems, and once you begin to assume patient responsibility, that takes priority over all things

It's a thing that you'll learn very, very early in your professional life. But with responsibility goes <u>learning</u>.

The students...

and you realize that you're helping that patient, I think at that particular time, you begin to feel your responsibility. And we think that because the responsibility is ours that the learning situation is much more valid. Because if you're helping the situation, if you're helping the resident take care of the patient, helping the stake care of the patient, I think that you realize right away some of the awesome things that happen to you when you're a doctor, and you learn much more effectively that way because if you've got to know what to do in xix xxxxxx

So the type of patient--surely you learn from a private patient, but if the ultimate responsibility is the staff, the private staff man. The ultimate responsibility beongs to that staff man as a private patient, well, you sometimes think he's going to decide that difficult problem, or he'll take care think that the type of patient of it, so I that you will have most of your experience with it a very valid thing to look at.

Okay, there's one other thing that I down think you ought to look at, and that's the emergency room at the hospital . it's obvious to you that one, you's like to have a best tor emergency room and somewhere along your experience. amount of time that you spend in the emergency room ign your medical school is going to be very small indeed. It's a short time relatively speaking . It's a valuable time because that'S sywhere you learn to think in priorities. You think, you know, what do you do first if somebody comes in with a coromnary or somebody comes in with an accident. You soon learn to layer these things in very astute priorities. You don't do a urinalysis, for Pete's sake, if somebody comes in, and their leg's been broken. You learn how to approach an acute problem . Sure that's a valuable experience in the emergency room, but let me gave you one other consideration I think maybe more important than that. As all of society in this country these days mobile. A good many of you ark will move a couple of times in your lifetime, and not only society mobile, but the private madeix medicine has not kept up with the population, and in providing medical care, and a good many people don'st have access to doctors, one on one yet,

I think we'll ementually do a better job of that with increased enrollments, but a good many people now depend on emergency rooms for their care. If you stop a significant portion of the population of Dallas and say, "If you get sick st 2:00 this morning who's your doctor and where do you go?" And they say, "Parkland's my doctor." And Parkland indeed is their doctor. So somebody wakes up and has chest pain, cough, chill, and so forth, signs of pneumonia, a early in the morning, their access to medical care is the Parkalnd emergency room.

So what does this do for me as a student? It means that ix this emergency room is serving as the primary care physician, for a significant population, it means that I will be fed a variety of a different kinds of cases. And you will find that emergency rooms in medical tropolitan areas serve a population like that. That's almost universal in our metropolitan areas, and it benefits you. Of course, it ultimately benefits your patients and society, but you're &looking at this as a medical student. A busy emergency room means a good deal to you.

Now I've saved the most important thing for last. House staff. residents. All the house staff now is called residents. It's not interns and residents. It's residents one, two, and three, or residents one, two, three, four, five or residents one, two, three, four, five, six, seven say in neurosurgery and in cardiovascular surgery.

But what part does the house staff play in your life now on? What do they have to do with it? You know that they sort of run the hospital, and they take care of all the emergencies in the hospital, they admit people. But what do they do for me

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as a student? Well, let me just say that prior to your
junior and senior year the people you see the most of were
not your spouses or your friends. For Pete's sake, it's
your friendly house staff. Because you're in the hospital
an inordinate length of time no matter where you go to medical
school. And there's your friendly resident, okay.

The residents are on the ward with you constately. The residents are the people who say, "Look, we've just had a flurry of perople come in with asthma. Why did this happen and why did we do the things we did? And let's look at this and let's come into the conference room and talk about this the next thirty minutes."

The resident is the person you go to and say, "Say, Joe, say, Mary, I've never done a spinal tap before. Would you show me how to do one? This patient needs to do one."

They'll say, "Sure, I'll do this one, and I'll supervise you keener closely," and so forth."

They're the people that look over your histories and physicals and help you constantly. It's one of the grand traditions of medicine that the people who move befor help the people who are coming behind. It's one of our grandest traditions and it traditions and it traditions with the house staff. I can assure you that if your hospital and your medical school have a sharp house staff, it certainly serves you immeasurably because they are there all the time and frequently set the tenor of your daily-to-day education. So look at the house staff very closely. I think it's extremely

Reel 19 Dr. Williams Orientation Add 20 important for you.

Now your first question, I'm sure, is how do you look at
a house staff? There are seeveral things that are very easey
To begin with, there are a lot of free-floating, sort of
subjective opinions that you're
as to what the residencies involve. You've heard some of
them.
And I think you can pay attention to those. The other thing
is when you visit the hospitals in your medical school, find (graduates)
out what percentage of them are local xxxidentx. Let me give

Number one, it tells you that that residency is not widely sought after by people from outside. They're not trying to come in there and get the benefit of the education of that medical school.

you an example of this. If you find work that 80 or 90 per cent

of the people who are there are or 70 per cent or whatever

The second thing is that that situation is inbred. People move from the medical school into that residency in large numbers, so that there's no bringing in of experiences from other schools. Now sure, our house staff over here has a good many of our graduates. I think about a third of them, plus or minus. Bob Johnson, is that about right? About a third of our residents over here come from our school, and we're beglad to have them, they serve very well, but when they apply for residencies over here, we ask them to interview enter the general kind of pool along with the applications from other schools. And when you're on the wards with residents who have

Now you need some information about Southwestern. We have plenty of hospital beds. Parkaland has about 1,000 beds. Children's has 125. the VA has 500 or 600, and we do our part with the ecumenical movement. We use Methodist, St. Paul, Presbyterian and Baylor, which is a Baptist hospital, has a thousand beds over there. So we have plenty of sick people for you to see.

The emergency room is one of the five busiest emergency rooms in the U.S. There's no better place to learn distance than Parkland emergency room on Saturday night. Plenty of sick people go through there. 165,000 a year.

ANNIN X Ask our students about the house staff. Most of you

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know that the Parkland residents	here
But anyway talk to the students.	I think that's a very valuable
source of	house staff <u>serves them</u> in their
medical education.	

Well, we've talked a lot about ______in the medical school and what may affect some of your decisions. I think you then have to decide, you know, how you measure the quality of the school, and I think that's a difficult thing to do.

Subjective opinions mean something, but I don't see any point in walking up and down and telling you what a grand school this school or another school is unless we can back it up, and that's hard to do in a very objective way. There is one thing that I think you'll find valuable, in looking at the quality of a medical school that again I hope you look at and think about.

Let me give you a brief lesson as to what's going to happen to you when you graduate from medical school. Shen you get out of medical school, you'll become a resident. Now I realize you've been climbing up the totel all these four you are years, and finally on graduation day there sitsting right on top. Then the next day you slide right back down to the bottom.

And you're back in the application business. You're applying for residencies so you're not through with it yet. The hospitals choose the residents, off course, They want the good residents because the residents run the hospital, and they depend on the decisions of those residents to take care of the sick and to keep things moving in that hospital. They want the best residents they can _____. Now if Southwestern sends a bum resident, a bum

graduate, a bad resident, to another place, the next year when that hospital goes to choose a resident, they're next going to say, "Well, you know that man or woman from Southwestern we got last year didn't mknow his way around the ward or how to function

very well, and we'd better think about taking somebody else from

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Southwestern."

Now it's true that we'll have an occasional <u>rherration</u> in the sense that he doesn't represent the student body, but year in and year out these hospitals have experiences