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APPENDIX C
UT Southwestern Medical Center Library
Vision Statement

Give every member of the UT Southwestern community biomedical information that makes a difference.

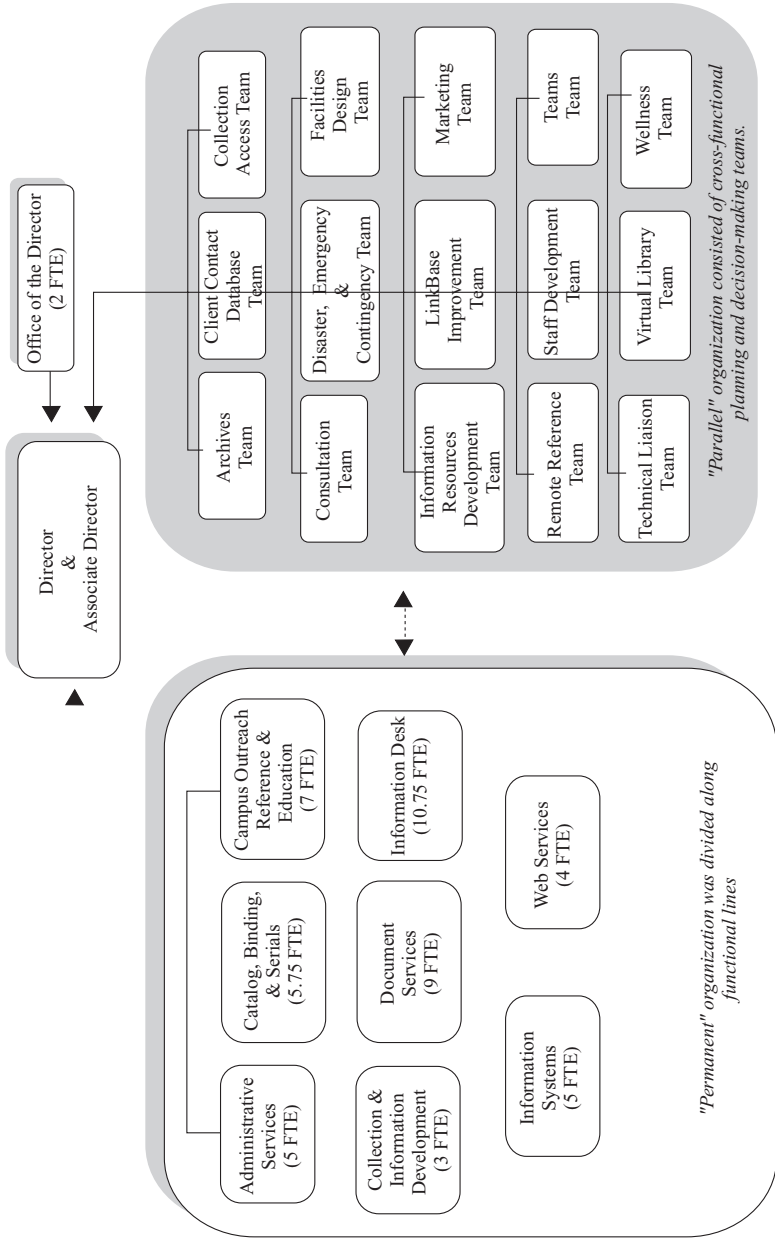
Vision clarification:

The focus of our vision is providing information to our clients. This focus encompasses the literature and knowledge of biomedicine in all of its formats and the services provided to communicate the information to our clients. The library's strength lies in the successful juncture of timely, high-quality information resources and carefully designed and evaluated client services.

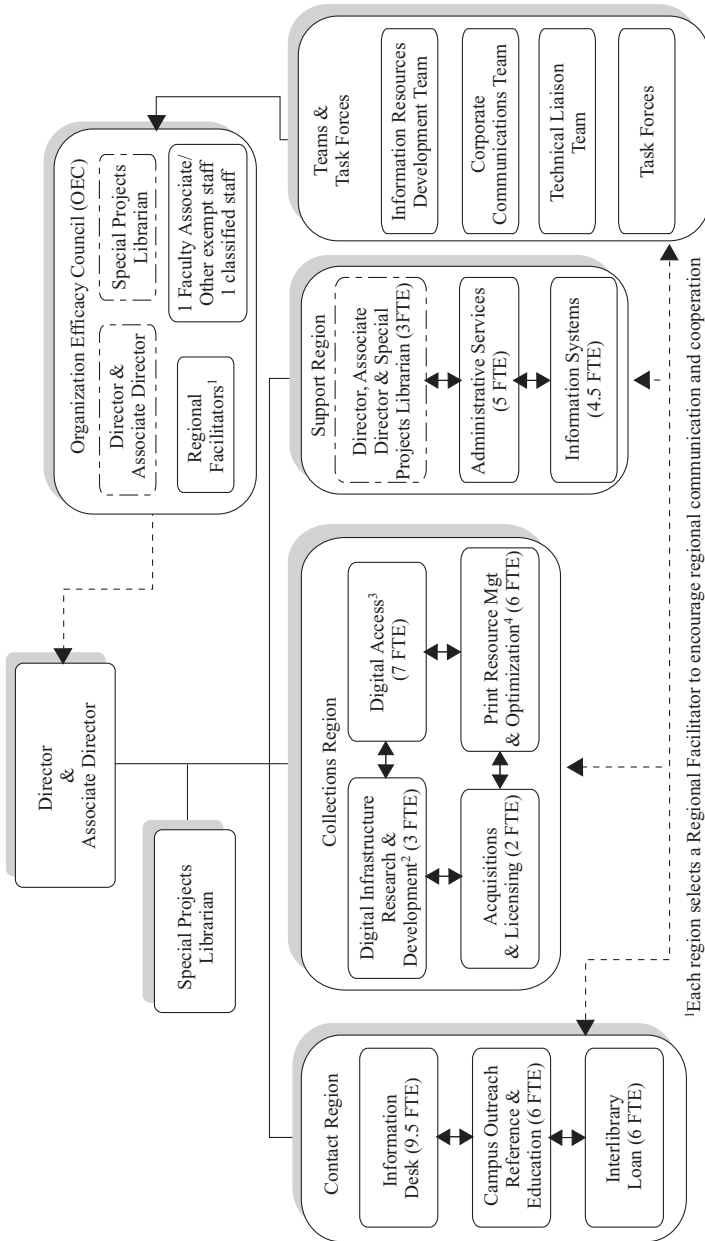
In order to make a difference, quality information and customer-driven services will be provided at the time of a client's need in a format or manner that is appropriate to the need, regardless of the location of either the client or the information. Providing information and services to local and remote clients, 24 hours a day, is achieved most effectively through digital or electronic means. This is our top priority.

To achieve this priority, we will systematically and continuously identify our clients, where they are, and how we can support their research, education, or patient care missions. We will monitor changes in information content, formats, and delivery mechanisms, proactively adjusting approaches to best meet or exceed clients' expectations. We will strive to provide accurate, responsive service while enabling our clients to be self-reliant and capable of finding and effectively using the information they need to make a difference.

APPENDIX D1
Organizational Chart (Prior to Reorganization)
Spring 2003



**APPENDIX D2
New Organizational Chart
September 2003**



¹Each region selects a Regional Facilitator to encourage regional communication and cooperation among department managers and to serve on the OEC
²Develops, tests, evaluates and implements strategies for a quality electronic infrastructure
³Manages and provides optimal access to and support for Library's digital collections and services
⁴Manages and provides optimal access to and support for Library's print and audiovisual collections